

ITIL® 4: MANAGING PROFESSIONAL (MP) TRANSITION



DURATION

30+ hours

DELIVERY FORMAT

Online eLearning and offline app

ACCESS

12 Months

ACCREDITED BY

PeopleCert

EXAM TYPE

Closed book multiple choice. FREE PeopleCert exam voucher included, as well as mock exams and quizzes.

PREREQUISITES

- A minimum of 17 ITIL® v3 credits

LANGUAGE

English



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The arrival of ITIL 4 led many ITIL practitioners to ask how they could update their certifications. This ITIL 4 Managing Professional (MP) Transition course is perfect for ITIL V3 Expert qualification holders (or any students with a minimum of 17 V3 credits) who wish to update their knowledge.

WHO IS THIS COURSE AIMED AT?

- ITIL V3 students and practitioners who have either reached the rank of ITIL Expert or earned at least 17 ITIL V3 credits
- ITIL V3 practitioners and organizations who wish to update their best practices in line with the latest version of the IT service management (ITSM) framework
- ITIL V3 students who wish to transition to ITIL 4 without having to start the new certification path from scratch

WHAT WILL YOU LEARN?

- The content, tools, and best practices of ITIL 4 Foundation, ITIL 4 CDS, ITIL 4 DSV, ITIL 4 HVIT, and ITIL 4 DPI
- New skills and knowledge for modern ITSM introduced in ITIL 4
- Technical and practical knowledge on running IT-enabled teams and services
- How to successfully operate technology and digital teams within a business

WHY TAKE THIS COURSE?

- Good e-Learning are a verified market leader for ITIL training
- This course allows ITIL V3 students and practitioners to transition to ITIL 4 without having to start from scratch

- This course comes with a variety of training assets created with help from subject matter experts, including instructor-led videos, interactive slides and graphics
- The course offers both a practice exam simulator and regular knowledge checks to help students prepare for the ITIL Managing Professional (MP) Transition certification exam
- Passing the ITIL 4 MP Transition exam earns students the designation of 'ITIL 4 Managing Professional', as well as the ITIL 4 Foundation qualification. Both are required to reach the rank of ITIL 4 Expert

ACCREDITATION

This course has been accredited by **PeopleCert**, which is licensed by AXELOS as an examination institute for the ITIL 4 HVIT Certificate in IT Service Management.

PeopleCert®

All talents, certified.

IS THERE AN EXAM?

There is a closed-book, multiple-choice exam with 40 questions and a duration of 90 minutes. The pass mark is 70% (28/40).

The test can be taken online at any time via PeopleCert. Candidates will require a webcam and microphone.