# ITIL® EXPERT SUITE
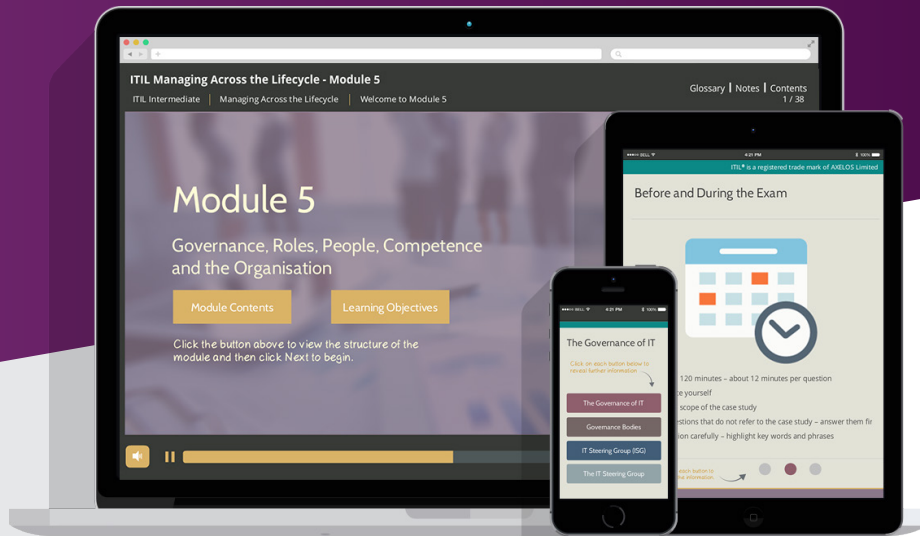


**CREDITS AVAILABLE**
38

**DURATION**
250+ hours

**DELIVERY FORMAT**
eLearning

**ACCESS**
12 Months

**ACCREDITED BY**
PEOPLECERT

**EXAM TYPE**
Closed book multiple choice. Exam vouchers NOT included. Mock exams and quizzes conclude each module.

**PREREQUISITES**
None

**LANGUAGE**
English

## Good e-Learning

www.goodelearning.com

Become a certified ITIL Expert with this fully accredited online training suite of courses from Good e-Learning!

## WHO SHOULD TAKE THIS

This ITIL Expert Certification Suite contains all the required learning materials for students wishing to progress from ITIL Foundation, through to Intermediate and ultimately become an ITIL Expert.

Unlike other ITIL packages on the market, this Expert Suite gives you full access to every one of our 11 ITIL courses so you can trial, explore, and make certain that you choose the right ITIL qualification path for you.

## ABOUT THIS SUITE

With this course, you'll receive 12 months access from the date of purchase to all 11 of our accredited ITIL courses including Foundation and Intermediate levels! That's over 250 hours of potential course material including practice exams, quizzes, case studies and downloadable resources.

## QUALIFICATION STRUCTURE

To become an ITIL Expert, you can do so by taking a number of different paths, but there are some key requirements:

1. Each student as a prerequisite must have passed the ITIL Foundation level exam and hold a certificate of proof

2. Students must achieve a minimum total of 17 credits from the Foundation and any combination of Intermediate modules

3. Certain credits achieved from earlier qualifications and complementary qualifications can also count towards these 17 credits

4. Managing Across the Lifecycle (MALC) must be taken to ensure a total credit score of 22 (the minimum required for ITIL Expert Certification

## WHAT'S INCLUDED

- ITIL Foundation
- ITIL Service Strategy (SS)
- ITIL Service Design (SD)
- ITIL Service Transition (ST)
- ITIL Service Operation (SO)
- ITIL Continual Service Improvement (CSI)
- ITIL Operational Support & Analysis (OSA)
- ITIL Planning, Protection & Operation (PPO)
- ITIL Release, Control & Validation (RCV)
- ITIL Service Offerings & Agreements (SOA)
- ITIL Managing Across the Lifecycle (MALC)

## ACCREDITATION

This suite of courses has been accredited by PeopleCert, who are licensed by AXELOS as an Examination Institute for ITIL® in IT Service Management.

## PEOPLECERT
Certifying Professionals