

ISO 18404 LEAN & SIX SIGMA: PREPARING YOUR ORGANIZATION



DURATION

9 hours

DELIVERY FORMAT

eLearning

ACCESS

12 Months

EXAM TYPE

Multiple choice quizzes are included which conclude each module. A certificate is awarded on successful course completion.

PREREQUISITES

None

LANGUAGE

English

The content of, and the certification requirements for, ISO18404:2015 for both individual practitioners and organizations, and how to prepare your organization for certification for Lean and/or Six Sigma under the ISO18404 international standard.

WHO SHOULD TAKE THIS COURSE?

Anyone or any organization involved in, or considering implementing, Lean and/or Six Sigma, whether or not they are committed to organizational certification against ISO18404:2015.

You should take this course if you wish to understand the importance of Lean & Six Sigma and the role of the new international standard ISO 18404, you want to know the standard's requirements and the certification process, or you want to know how to implement the ISO 18404 standard within your organization.

It is particularly relevant to managers in all types of organisations including manufacturing, service, public sector and voluntary organizations. It is also of particular interest to manufacturing and other engineers.

This course provides good preparation for implementation and management of a Lean and/or Six Sigma programme.

WHAT DOES THE COURSE COVER?

This 'ISO18404 Lean & Six Sigma: Preparing Your Organisation' course is designed to assist you to understand the content of, and the certification requirements for, ISO18404:2015 for both individual practitioners and organizations, and to help you prepare your organization for certification for Lean and/or Six Sigma under the standard.

The main objectives of the course are to introduce the reasons that the ISO18404 standard was developed, what it provides why it is worth certifying an organization, and how to do that.

It aims to provide practical advice on preparation for certification, including the steps to be taken and what to do if things go wrong.

COURSE SYLLABUS

- Module 0 – Welcome module
- Module 1 - Introduction to ISO18404
- Module 2 - Lean & Six Sigma and ISO18404
- Module 3 - Requirements and the certification process
- Module 4 - Implementing the standard within your organization
- Module 5 - Getting started

QUIZZES & COMPLETION

Each module concludes with a multiple choice test to test your knowledge. Questions are a combination of true or false, complete the sentence, and the occasional scenario. Feedback is given with each answer to help the learner work through the topics.

A certificate of completion is awarded.